

The following list is a representative sample of resources related to the "New Directions" of CCLD. In the future, we look forward to sharing additional resources via our Web site at <http://cclld.ca.gov/>.

GENERAL INFORMATION WEB SITES

National Association for Regulatory Administration (<http://naralicensing.org/>)

National Association of Child Care Resource and Referral Agencies
(<http://www.naccrra.org/>)

RESOURCES RELATED TO ALL CCLD CATEGORIES

National Association of Regulatory Administration (2009, March 29). *The NARA Vision Series Part I: Recommended Best Practices for Human Care Regulatory Agencies*.

Retrieved from the NARA Web site:

<http://www.naralicensing.org/associations/4734/files/Recommended%20Best%20Practices.pdf>

This document outlines the best practices for human care regulatory agencies. Best practices are outlined for the general management and administration of the licensing system, the policy management system (e.g., laws and regulations), enforcement systems and training/staff development systems.

National Association of Regulatory Administration. (n.d.) *Dr. Rick Fiene's Research Collection*. Retrieved from the NARA Web site:

<http://naralicensing.org/displaycommon.cfm?an=3>

This link provides access to resources regarding Dr. Rick Fiene's research in licensing, statistical indicator systems, and mentoring projects.

Fiene, R., & Nixon, M. (1983). *An Instrument-Based Program Monitoring System: A New Tool for Day Care Monitoring. Volume 2: Guide for Developing the Indicator Checklist (Revised Edition)*. Retrieved from the NARA Web site:

<http://naralicensing.org/associations/4734/files/An%20Instrument-Based%20Program%20Monitoring%20System%20-%20%20A%20New%20Tool%20for%20Day%20Care%20Monitoring%2C%20Volume%20II%2C%20%20Guide%20for%20Developing%20the%20Indicator%20Checklist.pdf>An

This document provides a guide to developing indicator checklists as part of an instrument based program monitoring system. According to the author, this concept can be applied to all human service monitoring responsibilities (e.g., foster care).

Kroh, K. (1997). *Designing an Instrument to Predict Compliance with Licensing Rules*. Retrieved from the NARA Web site:

<http://nara.affiniscape.com/displaycommon.cfm?an=1&subarticlenbr=4>

This paper outlines the prerequisites for implementing a Licensing Indicator System and how to develop the Licensing Indicator System in day care settings and residential settings for all age groups.

CHILD CARE RESOURCES

Fiene, R. (1981, June). *A Conceptual Framework for Monitoring Children's Services, Discussion Draft*. Retrieved from the NARA Web site:

<http://nara.affiniscape.com/associations/4734/files/A%20Conceptual%20Framework%20for%20Monitoring%20Children%27s%20Services.pdf>

This document provides a discussion on monitoring of children's services including differences in some states. This document also discusses the extension of these monitoring concepts into other children's services.

Fiene, R. (2002). *13 Indicators of Quality Childcare: Research Update*. Retrieved from the US Department of Health and Human Services Web site:

<http://aspe.hhs.gov/hsp/ccquality-ind02>

This document is a research brief that provides information on research and identifies research gaps related to 13 key regulatory indicators.

Fiene, R. & Griffin, A. (1995, July). *A Systematic Approach to Child Care Regulatory Review, Policy Evaluation and Planning to Promote Health and Safety of Children in Child Care: A Manual for State and Local Child Care and Maternal and Child Health Agency Staff*. Retrieved from the NARA Web site

<http://nara.affiniscape.com/associations/4734/files/A%20Systematic%20Approach%20to%20Child%20Care%20Regulatory%20Review%2C%20Policy%20Evaluation%20and%20Planning%20to%20Promote%20Health%20and%20Safety%20of%20Children%20in%20Child%20Care.pdf>

This document provides information that includes, but is not limited to, steps required to develop a statistically reliable weighted indicator checklist for monitoring child care facilities.

Fiene, R. & Kroh, K. (2000). Measurement tools and system, in *Licensing Curriculum*, Minneapolis, Minnesota: National Association for Regulatory Administration.

Information on the Licensing Curriculum provided by NARA can be accessed via <http://nara.affiniscape.com/displaycommon.cfm?an=1&subarticlenbr=95>.

RESIDENTIAL RESOURCES

U.S. Department of Health and Human Services. (1995, July). *Executive Summary: Analysis of the Effect of Regulation on the Quality of Care in Board and Care Homes*. Retrieved from the U.S. Department of Health and Human Services Web site: <http://aspe.hhs.gov/daltcp/reports/care.htm#chap6>

This study summarizes the analysis on the effects of regulation and licensure on the quality of board and care homes.

U.S. Department of Health and Human Services. (2007, November). *The Residential Care and Assisted Living Compendium: 2007*. Retrieved from the U.S. Department of Health and Human Services Web site: <http://aspe.hhs.gov/daltcp/reports/2007/07alcom1.htm#quality>

This document provides an overview of states' policies on residential care and assisted living including, but not limited to, quality assurance and monitoring. A state summary is also provided describing each state's licensing program practices based on their regulations and laws.

U.S. General Accounting Office. (1999, April). *Testimony Before the Special Committee on Aging, U.S. Senate: Assisted Living Quality-of-Care and Consumer Protection Issues* (Publication No. GAO/T-HEHS-99-111). Retrieved from the General Accounting Office Web site: <http://www.gao.gov/archive/1999/he99111t.pdf>

This document is testimony before the U.S. Senate Special Committee on Aging regarding a study of assisted living in four states and those states' approaches to oversight of those facilities. Information includes, but is not limited to, the frequency of inspections and the most commonly cited quality of care problems.

U.S. General Accounting Office. (1999, April). *Report to Congressional Requesters: Assisted Living Quality-of-Care and Consumer Protection Issues* (Publication No. GAO/T-HEHS-99-27). Retrieved from the General Accounting Office Web site: <http://www.gao.gov/archive/1999/he99027.pdf>

This document is the written report on the study of assisted living in four states and those states' approaches to oversight of those facilities. Information includes, but is not limited to, the frequency of inspections and the most commonly cited quality of care problems.

U.S. Department of Health and Human Services, Agency for Healthcare Research and Quality. (2006, September). *Residential Care and Assisted Living State Oversight Practices and State Information Available to Consumers* (Publication No. 06-M051-EF). Retrieved from the Agency for Healthcare Research and Quality Web site: <http://www.ahrq.gov/research/residentcare/>

This document provides an overview of states' licensing practices including the oversight process. In addition, state summaries for issuing regulations, licensing and providing oversight of licensed facilities are also provided.